



WARRANTY FOR EXTERIOR BANNERS & BANNERFLEX® HARDWARE

KBW EXTERIOR BANNERS, manufactured with marine acrylic fabric in standard sizes of 30" x 94" and smaller*, and when attached with full top and bottom bracket arms, are warranted for two (2) calendar years** from the date of KBW invoice, against defects in material and workmanship when installed on **KBW BannerFlex® brackets** and properly maintained. KBW banners installed on other hardware with full top and bottom bracket arms are warranted for one (1) year, from the date of purchase, against defects in material and workmanship (when banners and brackets are properly installed and maintained). KBW banners attached on hardware that allow the banner to "fly" at the bottom (with or without a grommet attachment) are not warranted after installation.

During normal use, inks are covered against cracking, peeling or chipping. A minimal amount of ink color fade can be expected with some ink colors due to UV exposure over extended periods (10% after year one and a total of 15% after year two). *Ink colors containing fluorescent pigments carry no fade warranty. Contact your KBW Sales Representative if these colors are requested.*

BANNER WARRANTY REMEDY: If, during the warranty period, any banner has failed to perform for reasons associated with the printing and sewing of the banners, KBW will, on a pro-rata basis, repair or replace at its discretion any banners determined to be defective. Failure due to improper installation is not covered by this warranty. Customer should send the banners in question, postage-paid, to KBW for inspection (Contact KBW for a Return Authorization Number prior to returning product). KBW will immediately respond to the customer with the findings and proposed plan of action. Return shipping (via UPS Regular Ground Service) will be at KBW's expense. Labor to remove and reinstall banners is not covered under KBW warranty.

****FABRIC NOTE:** The fabric mills warrant the above banner fabrics for a period of five years against loss of fabric color from normal exposure conditions. Consort reserves the right to change fabric distributors.

KBW BANNERFLEX BRACKETS are warranted for ten (ten) years, from the date of KBW invoice against defects in material and workmanship when installed according to KBW installation instructions and when used to support banners in the standard KBW size of 30" x 94" or smaller*. **REMEMBER: Use Band-It® stainless steel banding (# C206) or equivalent and wrap the banding around the pole and casting assembly TWICE (2x) before clamping the buckle.** Also, bracket installation should be inspected 30 days after the initial installation and every 60 days thereafter, making any necessary adjustments immediately.

This warranty does not apply where equipment is used, or installation performed, in any manner contrary to KBW's specifications and instructions, nor where equipment is altered or modified. Excessive force (hammering, etc.) is not necessary and will damage the castings and void the warranty. Nor does this warranty cover installation or removal costs incurred by customer. BannerFlex Brackets are warranted to withstand wind gusts up to 70 MPH when used with banners measuring 30" wide by 94" or smaller.

KBW BANNERFLEX JUNIOR BRACKETS and screw gear banding are warranted for a period of five (5) years from the date of KBW invoice against defects in material and workmanship when installed according to KBW installation instructions and when used to support banners 20" x 48" or smaller.

***BANNER & BRACKET SIZE NOTE:** Custom products that are manufactured larger than our standard sizes may be subject to the above or to different warranties depending upon specifications. Contact KBW Customer Service for information regarding special applications.